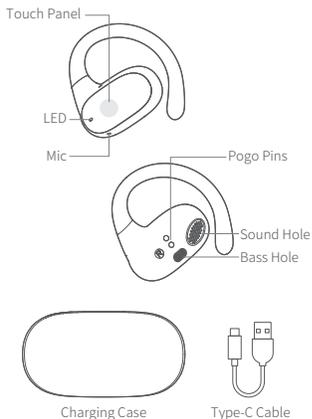




QCY Crossky GTR2

Open Truly Wireless Earbuds

Overview

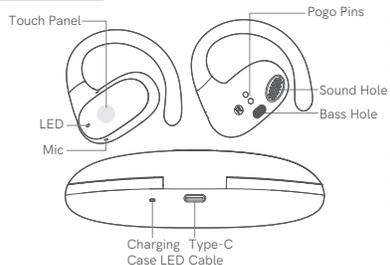


Note: The images in this manual are for reference only and may vary from the actual product. Please refer to the actual product for accuracy.



Download the QCY app to experience the full range of features such as ambient sound modes, EQ Tuning, firmware updates, and more. If your earbuds cannot connect with the QCY app, re-install the app or update it to the latest version in your mobile app store.

Controls



- Ⓞ Power On: Pick up earbuds or keep touching both panels for 1.5s
- Ⓞ Power Off: Push earbuds back into case
- Ⓞ Answer/End Call: Double-tap the touch panel.
- Ⓞ Reject Call: Long-press the touch panel for about 1.5 seconds.
- ⏮ Previous Track: Long-press the touch panel of the left earbud for about 1.5 seconds.
- ⏭ Next Track: Long-press the touch panel of the right earbud for about 1.5 seconds.
- 🗣 Voice Assistant: Triple-tap the touch panel of the left earbud.
- ⏸ Play/Pause: Double-tap the touch panel.
- Ⓞ Low Latency: Triple-tap the touch panel of the right earbud.

Warranty

Your QCY product purchase is covered by a one-year limited manufacturer warranty from the date of delivery. Please ensure you retain your purchase receipt. If any defects occur due to quality issues within the warranty period, kindly bring both the warranty card and the purchase receipt to the authorized dealer for complimentary replacement services.

Model Number:
Date of Purchasing:
User's Name:
User's Phone:
User's Address:
Shop's Name:
Shop's Address:
Comments:

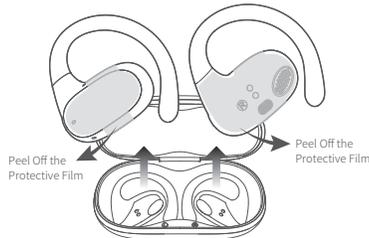
The manufacturer's warranty is void under the following circumstances but not limited to:

- Improper or inadequate maintenance or modification.
- Accident, misuse, abuse, contamination, or other external causes.
- The use of unspecified adapter and accessories.
- Malfunctions or damages resulting from natural disasters, earthquakes, lightning, abnormal voltage, or environmental factors.
- Damages that occur as a result of one's failure to follow the instructions.

Bluetooth Pairing

Initial Pairing:

1. Take out both earbuds, peel off the protective film from each, and place them back into the charging case.
2. Retrieve both earbuds again.
3. On phone, search and tap QCY Crossky GTR2 to pair.
* Earbuds will auto power on and if they won't do, please charge them and try again.



FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are intended to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Wireless frequency: 2.402~2.480GHz
RF power of transmission: <4dBm

Multi-Device Connection

Steps for Multi-Device Connection:

1. Power on the earbuds to initiate pairing. After connecting to Device A, turn off Bluetooth on Device A. The earbuds will enter pairing mode again.
2. Enable Bluetooth on Device B and select "QCY Crossky GTR2" for pairing.
3. On Device A, turn on Bluetooth and click the paired earbuds' name to finish multi-device connection.

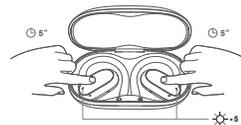


Factory Reset

Clearing Pairing Records (Use in case of connection issues)

Place the earbuds in the charging case, open the lid, and long press the touch panel of earbuds for 5 seconds. The earbuds will flash white 5 times, indicating the reset is complete.

* After the factory reset, follow the initial pairing method to connect for normal usage.

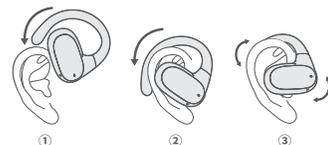


Safety Precautions

1. Please carefully read and retain this user manual before using the product.
2. If the product is not used for an extended period (more than 2 weeks), please recharge it.
3. You must choose a charger produced by a legitimate manufacturer and certified by the national safety authority.
4. If your phone cannot detect the Bluetooth earbuds, either re-enter pairing mode or perform a factory reset on the Bluetooth earbuds. If there is a phone program error, close and reopen Bluetooth on the phone or restart the phone.
5. Do not disassemble or modify the battery, insert foreign objects, expose it to high temperatures, or immerse it in water or other liquids to prevent battery leakage, overheating, ignition, or explosion. Battery replacement should only be done by the manufacturer.
6. Do not drop, crush, or puncture the battery. Prevent external pressure that may lead to internal short circuits and overheating.
7. Do not dismantle or modify the earbuds for any reason, as it may result in fire, electronic breakdown, or permanent damage to the product.
8. Do not expose the product to extremely low or high temperatures (below 0°C or above 45°C).
9. Do not use the product indicator light near the eyes of children or animals.
10. Do not use the product during thunderstorms, as it may cause abnormal operation and increase the risk of electric shock.
11. Do not use oil or other volatile liquids to clean the product.
12. please do not use this device for long periods of time and at high volume, as there is a risk of hearing damage.



User Guide



1. Slide the earpiece snugly along the upper part of the earlobe, securing it behind the ear.
2. After wearing the earbuds, you can make slight adjustments by rotating to find a personally comfortable and secure position.

Note: Incorrect earbuds placement may affect both calls and hearing to varying degrees.

Earbuds Charging

While charging, the red light stays on during charging and the white light is on 10 seconds when fully charged.

Charging Case Charging

During charging: The white light flashes.
Fully charged: The white light stays on.

Charging Case Battery Status

Sufficient battery: When the earbuds are in the charging case, the whitelight stays on for 3 seconds before turning off.
Low battery: When the earbuds are in the charging case, the white light flashes for 3 seconds before turning off.

Manufacturer: Dongguan Hele Electronics Co., Ltd.
Address: No. 325 Yuehui Rd. Daojiao Town Dongguan City Guangdong Province China

Notice: This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.



the power delivered by the charger must be between min 2 Watts required by the radio equipment, and max 5 Watts in order to achieve the maximum charging speed

FCC ID:
RDR-BH23QT30AL
RDR-BH23QT30AR

RoHS
Made in China

